

# E-RETAIL SYSTEM FOR MODERN RETAILING



**E-Tek Solutions**  
The Complete Solution Provider

# Why E-tek Solutions...?

E-tek has experience of over a decade for providing EPoS solutions to the retail food sector as well as general retail, hospitality and fast-food. With excellent performance over the years in software development, communication, training, support and maintenance, e-tek is well positioned to meet the needs of today's business demands. Whether your business is a sole trader or a multiple chain, trading as a convenience store or a fast-food takeaway, a solution to meet your individual requirements within budget is our aim.



Our software products are very comprehensive yet coupled with our company owned dedicated software development facility; teams work compassionately with our customers to provide bespoke software solution to your individual needs.

Over the years we have extensively developed vast range of features now included in our products bringing it in-line with the 21st century demands. Our solutions cover all requirements of the retail systems user, from the point of sale to the back office, communications with wholesalers and head office, performance reporting and business analysis, resulting in increased controls and increased profits. Our retail products are linked to Nisa, Costcutter, Spar and Bookers for automated stock reordering, meanwhile our head office software can allow you to connect to any number of stores to evaluate each individual store performance. Optional features include linking to chip & pin for credit card payment processing as well as Sage for your accounting needs.

Our customers are from very diverse background ranging from independent convenience stores to being part of a branded fascia. Our food retail customers include retailers from Premier, Londis, Spar, Nisa Local and Nisa Today as well as independents like Rai Supermarkets, Noori Foods, Bangla Station, chain of Family Choice and others like these. Meanwhile Our fast food, hospitality and other retail clients include names like Kebabish Original, Chicken Cottage and Dixy Fried to just mention a few. Within our offices in Houghton Regis (UK) we have an in-house call center to support your after-sale calls where a very experienced support team will answer your emergency calls around the clock with a dial in facility to diagnose and rectify any system problems. Our system engineers based around the country will respond within hours to rectify any problems at the client site. Our customer base growth pattern is the testimony to our successful business model.



## Woody's Express

"Since installing the E-tek's EPOS I've been able to devote my time to opening other 3 shops within the London area. I must thank E-tek for their contribution, without their expertise i would have never had managed it all"

# Easy To Use Point of Sale

E-Tek's E-Retail point of sale touch screen software has been designed to operate like a cash register but with all the powerful features of an epos system. Sales cannot be made any easier, simply scan the barcode or input the manual code number, press the "Hot Shot" product button or search by description and that's it, enter the payment amount and select payment method or simply press the exact amount button, the cash drawer will open and a till receipt can be printed on a high speed thermal receipt printer. E-Retail software is so easy to use it makes the training of new staff very simple and no IT computer skills are required. E-Retail POS can accommodate multiple tills which are networked together allowing real-time stock control and customer database information. More importantly the tills will still continue to operate even if the network fails or the main server machine is offline.



Touch Screen POS



Thermal Printer



Cash Drawer



Scanner

# E-Retail Features

Our E-Retail system is the ideal solution for Retail operations, such as busy shops, Supermarkets, Department Stores and many more. E-Retail ease of use screen designer allows you to create screens with fully definable button sizes, colours and functions to suit your business. We also Provide a unique and Professional bespoke development service and customised reporting. This allows Customers to maximise their POS investment and get the right information at the right time. Among the many features are .....

- >>>Barcode Scanning or Manual Product Codes
- >>>"Hot Shot" Product Buttons
- >>>Search By Product Description
- >>>Operator Sign On By Pin No. Or Swipe Card
- >>>Floating Operators
- >>>Store Sale & Recall Sale
- >>>Automatic Low Stock Qty Warning
- >>>Price Check & Stock Check
- >>>Sales Qty By Whole Number Or By Decimal
- >>>Void Item, Void Last, Void Sale
- >>>Refunds With Reason Codes
- >>>Line Discounts By %age, Amount or New Price With Reason Codes
- >>>Global Discounts By %age or Amount With Reason Codes
- >>>No Sale
- >>>Customer Accounts
- >>>View Customer Invoices & Sales At The Till
- >>>A4 Invoice Printing or Receipt Invoice
- >>>Credit & Debit Accounts With Cashless Payments
- >>>Account Statements & Payments
- >>>View Previous Sales Transactions
- >>>Re-Print Sales Receipt Or Invoice
- >>>Standalone Mode & Auto Sales Recovery
- >>>All Methods Of Payment (combination- cash/card/cheque/voucher)
- >>>Multiple VAT Rates
- >>>Paid Out With Reason Codes
- >>>Paid In With Reason Codes
- >>>Cash Lifts
- >>>End Of Day X/Z Financial Sales Report To Receipt Printer
- >>>End Of Day X/Z Group Sales Report To Receipt Printer
- >>>End Of Day X/Z Dept Sales Report To Receipt Printer
- >>>End Of Day X/Z Product Sales Report To Receipt Printer

